



Training Partner Programme Terms and Conditions

General

- Training Partner Programme events are open to GESGB members and non-members.
- The GESGB takes bookings on a first come, first served basis.
- All registrations must be paid for, in full, prior to the event.
- The GESGB reserves the right to refuse acceptance of any booking.
- We regret that we are unable to accept payments (including cheques) made in any currency other than sterling.
- The GESGB will not accept liability for any compensation claim arising from any cancellation of an event, or activity due to unforeseen circumstances.
- The GESGB reserves the right to introduce new charges for new bookings for events and activities prior to an event.
- Please note we may use your email address to advise you of future events, as fitting with our [Privacy Policy](#). If you wish to opt out of this, please mail events@ges-gb.org.uk
- These terms and conditions may be subject to amendment.

Cancellations and refunds

- The GESGB is unable to refund any cancellations made prior to an event or activity taking place. In exceptional circumstances, a refund, less an administrative charge, may be given in the form it was paid at the discretion of the GESGB.
- Cancellations must be made in writing to GESGB (events@ges-gb.org.uk). Any refunds due to attendee cancellations will be made at the convenience of GESGB after the event has finished.

Confidentiality

- All course materials provided prior to, during and after the course are to be treated with strict confidentiality and are not permitted to be shared or distributed to non-attendees of the course. You are not permitted to record the course.
- **Recorded material will be made available to paid participants on request, subject to permission from the facilitator.**

By registering for the Training Partner Programme, you are agreeing to these terms and conditions.